

Issue 19 – May 2019

# Closer



## Completion of phase one

The first 71 new homes are complete and residents are viewing their houses and flats and signing up to their new tenancies.

## Moving into your new home

If you are moving into one of the new homes you need to contact P. Goddard and Sons so they can help you assess what needs to be taken, how many boxes and packing materials you need and any possessions that need to be dismantled and reassembled.

**This is a free service.**

Call **P. Goddard and Son LTD** on **020 8560 7127** to arrange an appointment. If you decide to make your own arrangements to move appointments need to be cancelled with plenty of notice.



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## Housing surgeries

Clarion Housing will look after all your day-to-day housing enquiries including:

- **Sign-ups**
- **Welcome visits**
- **Estate inspections**
- **Management of your home and estate**
- **Anti-social behaviour concerns**
- **Mutual exchanges**
- **Gas services**

You can visit them at 1 Target House every Tuesday between 10:30 and 12:30 during the moving period.



You can find information about your tenancy, services you may need, and pay rent online by visiting [myclarionhousing.com](https://myclarionhousing.com)

## Reporting a defect

Defects include any issues that have occurred due to building design or workmanship.

To report a defect contact  
**Lovell's Customer Care team**  
**T: 020 8731 3850**

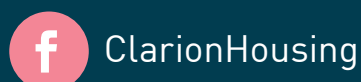
## Reporting a repair

Repairs include breaks and faults within the structure of your new home and communal areas.

To report a repair please contact  
**Clarion Housing** on **0300 100 0303**

If you live in **Target House** please contact **Ealing Council** on **020 8825 5000** or visit [ealing.gov.uk](https://ealing.gov.uk)

[sherwoodclose.co.uk](https://www.sherwoodclose.co.uk)



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HOUSING